



Zip Trek – Risk Assessment

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Hazard	Who may be harmed	Risk Likelihood	Risk Consequence	Control Measure
Weather				
Cold and wet conditions	Participants and staff	M	M	<ul style="list-style-type: none"> Operational staff to check that all participants have suitable footwear and clothing before starting. Operational staff to check participants are warm enough throughout their trek In the event that circumstances change whilst a participant is mid trek and the customer becomes extremely cold and wet an instructor would go out to assist the participants' safe return to the tower, to avoid further issues arising.
Lightning / storms	All	L	H	<ul style="list-style-type: none"> Operational staff will cease operation during a lightning storm and evacuate the course via the correct safety procedures (and check forecast for likelihood of repeat occurrences before re-commencing the activity) Operational staff to check weather forecast prior to opening the course and raise awareness if there of anything that might be of concern for the day. On the occasion that bad weather has been forecast, lightning trained staff will inform customers during the brief about the possibility of course evacuation and the procedure (in brief)
Wind	Participants and staff	VL	M	<ul style="list-style-type: none"> Activities to cease when wind is determined to compromise safety. Enhanced vigilance to take place when wind speed is above 25MPH Course to be closed if wind is 40MPH If a tree limb breaks which is believed to compromise the safety of the course. Course is to be shut immediately until branch removed or deemed safe enough to re-open.
Equipment				
Harness incorrectly fitted	All	M	VH	<ul style="list-style-type: none"> To run this activity, operational staff must have been appropriately trained and passed an assessment to the correct fitting of a harness. Each participant harness is checked by a trained instructor before entering the tower
Trapped hair, clothing and jewellery	Participants and staff	M	M	<ul style="list-style-type: none"> Operational staff are to be vigilant for hair tied back, clothing and jewellery that may cause injury to the participant, and brief the individual accordingly. Also clearly stated at reception, on signs, on the acknowledgement of risk form, booking terms and conditions and website.
Faulty equipment	All	M	VH	<ul style="list-style-type: none"> All equipment shall have a log that relates to its age All equipment is allocated a "use by" date where appropriate and upon this date is decommissioned Equipment is checked and replaced where necessary i.e. damaged or contaminated. Regular PPE checks take place by a trained member of staff and equipment that doesn't comply with the manufacturers recommended standards is quarantined. All harness are de-rigged by trained instructors and undergo visual checks before used again <p>To prevent damage to PPE</p> <ul style="list-style-type: none"> No smoking whilst wearing harnesses No eating / drinking in harness No use of chemicals near PPE (insect repellent, sun cream)

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Incorrectly maintained equipment	Participants and staff	L	VH	<ul style="list-style-type: none"> The equipment shall be inspected and maintained in accordance with the manufacturer supplied instructions at designated intervals PPE checks are regularly done by trained staff Course checks are carried out daily before opening by trained staff
Tree / pole / equipment vandalism	All	L	VH	<ul style="list-style-type: none"> Visual course checks shall be made before use each day. For more information refer to the opening checks procedure.
Entrapment	Participants and staff	M	VH	<ul style="list-style-type: none"> Course designed to minimise risk of entrapment Operational staffs are made aware of the risk and have access to a rope knife if necessary. Participants are briefed on how to use the equipment safely. Operational staff are made aware of the risk of getting fingers trapped in buckles and in the lanyard and remind customers to position their hands correctly and for gents to 're-arrange' before zipping.
Operations				
Falling objects	All	M	H	<ul style="list-style-type: none"> Operational staff will brief participants instructing them to remove loose or heavy items and handbags prior to starting the session or making sure they are secured safely within zipped pockets. For instructors carrying out maintenance tasks at height tools must be attached to the instructor via a lanyard
Falling from any part of course	Participants and staff	L	VH	<ul style="list-style-type: none"> To operate this activity, operational staff must have passed an assessment as specified in note 1 below. Operational staff are to check that all safety equipment is correctly fitted prior to participants entering restricted areas. Customers and staff are to be attached via their safety lanyard before going into live areas and stay continuously attached at all times until brought back into the safe area where they can be detached. The continuous belay safety system has been designed so customers are not required to unclip their safety line at any point. All participants to be instructed not to tamper with or adjust any of their safety equipment unless authorised to do so by a member of the operational staff Operational staff to be continuously vigilant for participants trying to tamper with or adjust their safety equipment Anyone deemed to be under the influence of alcohol or drugs are not permitted access onto the course. Anyone who does not have the correct footwear (e.g sandals) or clothing that may lead to a slip or a trip will not be allowed onto the course. All participants under 12yrs to be accompanied by an adult. Age confirmed on Acknowledgement of Risk form. Minimum age of 7 years on the Zip Trek with the correct 1:3 adult to child ratio. Children over 12 must have one adult remain onsite whilst they are taking part in the activity. Checked at reception before participating and stated whilst booking and on signs, leaflet and website. Maximum weight of 19 Stone / 120kg due to the load limit of the course and PPE. Scales are provided. Information provided at reception, on signs, on the Acknowledgment of Risk form and website. All participants harnesses are to be rechecked between treks, after a prolonged break or after a break (i.e toilet break)
Falling during lowering (passive rescue)	Participants and staff	L	VH	<ul style="list-style-type: none"> Key Operational staff to be fully trained to perform a rescue Key Operational staff to have regular rescue training practice
Fall during a rescue (active rescue)	Participants and staff	L	VH	<ul style="list-style-type: none"> Key Operational staff to be fully trained to perform a rescue Key Operational staff to have regular rescue training practice

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Zip Wire Collisions	Participants and staff	M	H	<ul style="list-style-type: none"> Operational Staff must instruct customer correctly during briefing, 1 participant at a time to a crossing including Zips Operational staff to be continuously vigilant for participants whilst on the course. Includes constant supervision on all courses. Operational staff to remind participants – strictly 1 to an element and 1 to a zip and the safe areas to stand before and after zipping
Inversion	Participants and staff	VL	H	<ul style="list-style-type: none"> All participants to wear a full body harness
Unauthorised access and unauthorised use of the equipment	Public	VH	VH	<ul style="list-style-type: none"> Whilst not in use the compound shall be locked. All continuous safety systems to be locked up or removed when the course is closed. All other equipment to be locked safely in the container overnight. Signs to be positioned around the fenced area to deter trespassers and CCTV also positioned as an additional deterrent.
Harness suspension injuries	Participants and staff	M	VH	<ul style="list-style-type: none"> Operational staff are trained to advise participants to keep their limbs moving if suspended for any reason to avoid this. Operational staff are provided with harnesses designed to minimise this risk and enable longer suspension times. Operational staff to be available near the tower to complete a rescue
Other				
Tree / deadfall	All	M	VH	<ul style="list-style-type: none"> All course trees have been checked prior to building the course by a qualified arboricultural expert. All course trees are inspected annually by an arboriculturalist and a written report of these inspections is to be kept All course trees are visually checked daily, during opening checks for loose and broken branches that may become dislodged and fall. Deadwood likely to fall onto the course should be removed to prevent injury Operational staff to be aware of the general condition of trees and take particular care after high winds to check for damage or hung up branches
Tripping & Slipping	All	H	M	<ul style="list-style-type: none"> Operational staff to brief participants about a general risk of trip hazards prior to entering activity site. Treetop Treks Acknowledgment of Risk form, Signs, and website clearly forewarn participants to the risks Operational staff to remind and advise to pick up lanyard to avoid tripping. First aid supplies are available with at least one trained first aider on site
Fire	All	L	M	<ul style="list-style-type: none"> Strictly no smoking or open fires (e.g. barbeques) Course to be immediately evacuated in the event of a fire.

Level	Risk Likelihood	Risk Consequence
VL = Very Low	Definitely will not happen.	Injury very insignificant i.e. splinters
L = Low	Unlikely to happen.	Injury fairly minor, i.e. minor cut, graze, bruising.
M = Medium	Moderate chance of accident happening	Injury would stop casualty continuing with task
H = High	Quite likely to happen.	Serious injury requiring medical assistance, i.e broken bones, deep cut.
VH = Very High	Likelihood will happen.	Very serious injury or possible fatality.

NOTES

1. Instructor Training – Treetop Trek instructors must pass through a full training and assessment programme before they can instruct at Treetop Trek. Prior to training candidates are selected if they can demonstrate they have the requisite aptitude and experience. They then undergo training in safety instruction and procedures, operational limits on the use of the course, course inspections during daily course opening and closing,

patrolling techniques, personal protective equipment, harness fitting and inspection, emergency operations, health and safety and customer management.

Only instructors with the correct aptitude are selected for additional training in rope rescue techniques.

Full time instructors are First Aid trained. Treetop Treks training objectives and rescue procedures are set by ERCA standards. Assessment of rescue trained instructors is only carried out by trained and qualified external trainers, who have been formally assessed as competent to do so by the Operations Manager responsible for training.

2. The Review Process. Treetop Trek risk assessments will be reviewed when it is suspected that the assessment is no longer valid or there has been a significant change. In addition they will be thoroughly reviewed annually.